

Madeline Island Service Report

December, 2012

We have begun our flex schedule for the months of January through the middle of May. We have three EMTs on full time for each team and others rotating through the schedule. We have done this flex schedule in the past. I helped the past service director organize it the first time and it has worked well for the service as well as saving some funds. There are four members that have asked to be on the flex schedule and have been approved of by the officers. I wanted EMT's to volunteer for the reduced schedule before I had to ask others to participate. Four members on the flex schedule works well for the calendar and keeps the service strong during the less busy winter months.

We have changed the ambulance over to the winter van style ambulance as the primary vehicle. We are holding regular monthly training meetings in addition to regular administrative meetings. Last month we reviewed CPAP.

We have another new schedule for a night time boat for emergencies after hours. There are three captains available for night transports as well as a regular deck hand. We feel comfortable with this arrangement and stay in constant contact with Gary Russell about boat availability and ice conditions. We will be prepared for the Windsled season when it arrives.

At our January meeting our members will be signing and re-stating their commitment to the drug and alcohol policies that the officers agreed to.

I will be attending the monthly January council meeting. There was no regular council meeting in December. I will also be attending the second stage of the leadership conference in early February.

I have been working with Lifequest on Medicare payments and on the status of our collections with Lifequest. The system is beginning to work well and should continue to perform better and better during the next year. I have also designed and developed a dedicated Thank You note for the service. Many of our residents donate to the service throughout the year for memorials and gifts and it is nice to have a professional way to show our gratitude. It will include a receipt for their records. In our software there is the ability to track a lot of information for our EMT's including their currency and status with the state and national registries. I hope to spend quite a bit of time updating each member's records with their own input this winter.

Respectfully Submitted,

Cynthia Dalzell

Madeline Island Ambulance Director

