

## Madeline Island Ambulance Service Report

May 23, 2016

We have had one transport this month. We are all preparing for a busy summer.

We are hoping that Dave Marano will be licensed in June and Chas as well. Chas has a license in another state and is getting his Wisconsin license.

We held our regular monthly meeting where Laura Krist came and trained us on the new Elite version of our billing software. It seems to have many improvements but looks like a much longer report. It was great to have her there so everyone could ask questions.

Everyone has gotten their renewal certificates and are renewing their licenses on line. These are due by the end of June.

Sarah and Deena and I have had several conversations about directors and the direction of the officers. Deena would like to remain an EMT but no longer do the acquisitions officer positions. After lengthy discussions we have decided to recommend to the town board that we go to having an Ambulance Director and Assistant Director. We will divide the duties of the acquisitions officer between Sarah and myself. There are no other EMTs interested in the positions as of right now. Sarah has written up new Position Descriptions for the town board's consideration. We feel that since most services in the area work this way, it will be more efficient. This way the assistant director is a training position for the Directorship as well. We plan to work closely together to develop systems and guidelines that will make the ambulance service run it's best. If you have any questions please feel free to contact me at any time.

Alan, Gary, Sarah, William and I all attended a LifeLink Helicopter training session at the Great Lakes Visitor's Center. There was a class and a tour of the helicopter. It was very fine training and they answered a lot of questions. There were at least fifty people there from the area. It is a great assurance to have this capable team closer with stations in Duluth and Hayward.

William and Jay also attended an Injectable Epinephrine class in April. The new method will be less expensive and the medicine does not expire as fast as the old medication.

Thank you

Respectfully Submitted, Cynthia Dalzell, Madeline Island Service Director

