

Madeline Island Ambulance Service Report

October, 2015

During the month of October we have had two calls. One a transport and one non-transport.

We held our regular monthly meeting and had each EMT and driver fill out a questionnaire about their experience with the service. In November we will start conducting performance reviews with all members of the service. I am using the towns review to base ours upon. We did these a year ago and it is a good practice to keep us all aware of what is expected. It opens up lots of new discussions and ideas that we don't always have time to address in regular meetings. We will be having a training meeting this Wednesday evening.

Lisa has more information about our Length of Service Program with our new insurance company. We hope to complete the process before the end of the year.

I would really like to attend the Lifequest Conference in November for more billing and computer training. I tried to go last year but there was a severe storm and it wasn't reasonable to go. I am scheduled to attend the conference and hope another member of the service might go next year.

We have ended up with just one student able to actually take the EMT basic course. We also have a request from a short term resident to join the service. He is already a licensed EMT. We are having him fill out an application and complete the interview process this week. We hope to be able to ask him to join the service.

The rest of the month has been spent working on the budget. There really are no large changes from the last 3 years except that our insurance and workmen's compensation line items have gone up significantly. I have had my first round of budget workshops and will speak with Lisa about the next step I need to take to make certain that our budget reflects the numbers needed to run the best service possible.

Respectfully Submitted, Cynthia Dalzell, Madeline Island Service Director

