

Madeline Island Ambulance Service Report

September, 2015

During the month of September we have had fewer calls. Quite a few of these calls have been lift assists

We have heard from the fire department that they are no longer interested in doing the Emergency Services Picnic on the 4th of July. The ambulance service is too small to continue to do this on its own.

I am hoping to hear about progress on moving the ambulance service to the Winter Transportation building. We really need an office space more than anything else. It is increasingly difficult to get the paperwork done in our homes using our own computers, filing drawers, etc.

We held our regular monthly meeting and will be conducting performance reviews starting in October for all members of the service. I am using the towns review to base ours upon. We did these a year ago and it is a good practice to keep us all aware of what is expected. It opens up lots of new discussions and ideas that we don't always have time to address in regular meetings. We will start training meetings in October.

There has been no new information about our Length of Service Program with our new insurance company. I have not been given any information on who to talk to and get this process in place. It needs to happen this season. We do not want to go another year without this policy. It is costing us in our ability to retain EMTs. I wrote about this last month. I will keep working on it with Lisa along with our budget to be ready for the September dead-lines.

I would really like to attend the Lifequest Conference in November for more billing and computer training. I tried to go last year but there was a severe storm and it wasn't reasonable to go.

Sarah and I have at least two candidates and possibly three ready to start class this fall. I am talking to Gary Russell about running a few later boats so that they would be able to get home after class a few more nights. It will be nice to have some new members joining the service in the spring.

Respectfully Submitted, Cynthia Dalzell, Madeline Island Service Director

